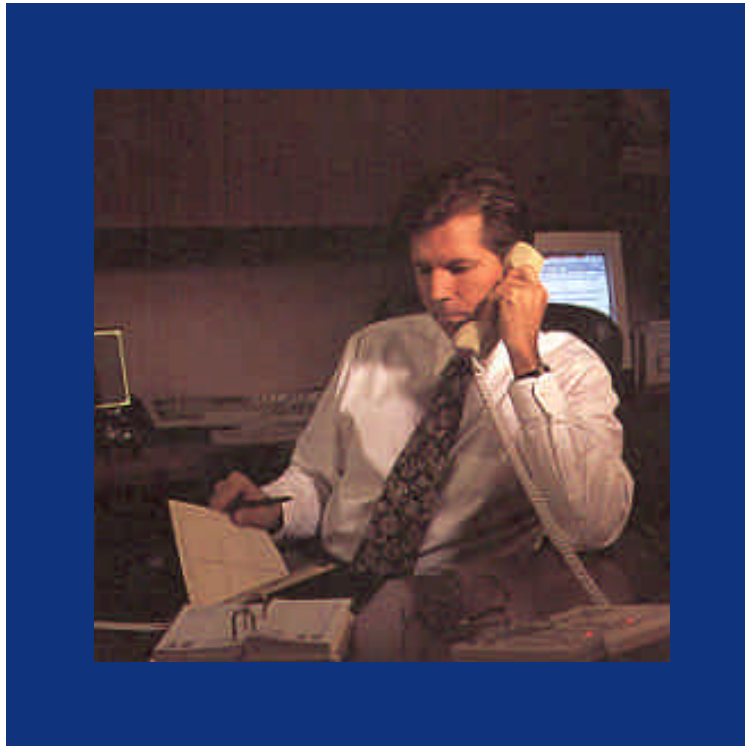


TECHNOLOGY TO CARRY YOUR VOICE FURTHER.
CORPORATE OFFICE™



KEY VOICE™
The Voice Of The Leader.

FEATURES

account number box
 auto forward
 auto attendant
 automatic call distribution
 automatic log on
 call blocking
 call forwarding
 call queuing
 call screening
 call transfer
 class of service
 context-sensitive help screens
 custom greetings
 date/time stamp
 departmental distribution lists
 dial-by-name
 directories
 fax mail
 fax on demand
 fax tone transfer
 future delivery
 greetings by port
 guest mailboxes
 holiday greetings
 interactive voice response
 message confirmation
 message forwarding
 message rewind/pause/forward
 message waiting lights
 multilingual capability
 outbound telemarketing
 pager notification
 pager relay
 password-protected mailboxes
 PA system call announcing
 private messages
 question boxes
 reply to sender
 save message as new
 secure passwords
 skip messages
 talking classifieds
 transfer to sender
 urgent messages
 Visual Call Management

ACCESSIBLE, AFFORDABLE, ADVANCED MESSAGING TECHNOLOGY. KEY VOICE.

THE VOICE TO MATCH YOUR COMPANY'S PROMISE AND VISION.

It's taken a lot to make your company the success it is today. So make sure you entrust your accomplishments to the care of an automated voice messaging system that easily adapts to growth and change,

from a company committed to constantly revolutionizing the way you communicate. Make sure it's Corporate Office from Key Voice Technologies.





GIVING BIG BUSINESS A SOFTER VOICE.

Key Voice employs the most advanced technology available in the economically designed, fully capable Corporate Office voice processing system. From basic mailbox and call routing functions to elaborate data search and fax mail capabilities, Corporate Office can help make your people, your products and your services more accessible and inviting to consumers. With Corporate Office, you can afford to treat each and every caller as your single most important customer (regardless of how many calls you're hit with at once). No one is left indefinitely on hold, no one's message is lost, no urgent phone numbers are transposed.

Within your company, enhanced communications mean increased productivity. Meetings and appointments outside the office no longer prevent staff from sharing

timely information. Accurate, detailed messages can drastically reduce costly errors and unnecessary calls. Your sales people can receive their messages in the field and respond to customers' requests immediately. In effect, Corporate Office by Key Voice enables your company to operate 24 hours a day, seven days a week.

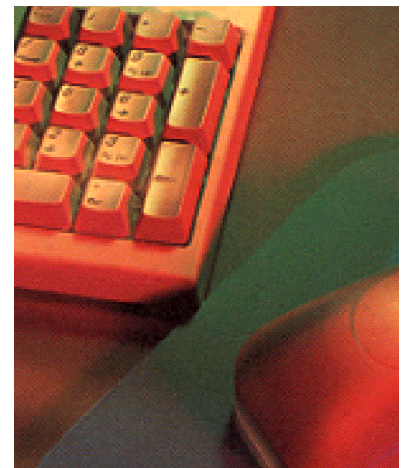
ADVANCED VOICE MESSAGING MADE EASY.

Strong engineering and a straightforward, workable configuration mean that Corporate Office is not only uncommonly easy to install, it's easy to incorporate into the daily routines of personnel. Clear, concise menus lead you through each function, allowing new users to learn at their own pace and convenience. Without special training or complex documentation, your staff can take advantage of many powerful features as easily as logging on to the system.

ADVANCED VOICE MESSAGING MADE AFFORDABLE.

From automated attendant features to advanced fax retrieval capabilities, Key Voice's comprehensive package of communication and information processing options far exceeds accepted standards in the voice messaging industry. Yet it won't strain your budget; this smart system will cost you thousands less than comparable voice messaging products. Savings will be realized not only in the price of the technology, but in decreased installation time and employee training, as well.

More than any other products on the market, our thoughtfully designed, user-friendly systems are known for being extremely easy to configure and integrate into any office environment. Key Voice dealers are carefully chosen for their exceptional training and experience in the field, so your system will be installed quickly and easily, with confidence to spare.





ANSWERING THE CALL.

Corporate Office's Automated Attendant works around the clock or on demand, providing prompt, professional handling of incoming calls. Capable of operating completely independently, Automated Attendant offers customers a warm greeting with every call, and gives them the option of being routed to a number of destinations throughout the company, including a live operator. Flexible screens and information capacity allow it to support up to nine languages simultaneously, a major advantage to those dealing in international markets.

Beyond personal mailboxes, secure messages, call-screening and call-routing functions, Key Voice offers many features that allow you to personalize your system to make it even more user-friendly.

CARRYING YOUR VOICE FURTHER.

Unique to Key Voice Systems is the capacity to program individual mailboxes to play any of 10 distinct greetings with our Custom Greetings feature. Research shows that callers respond favorably to variety in voice mail messages; this feature makes it easy for each user to give callers a warm reception and appropriate, user-specific information immediately. Key Voice's exclusive Mailbox Agendas actually manage each individual's calls based on his or her personal schedule, a feature that's especially useful for flex-time and part-time staff as well as full-time

employees. Individual phones can be set to redirect calls or play mailbox greetings automatically during an employee's off-hours. Users can choose to limit pager notification to business hours only, or even have Corporate Office transfer messages home on weekends.

For companies that rely on fax communications, Corporate Office can be equipped with the most user-friendly, least expensive fax retrieval module available today. Designed to operate with economical fax hardware, the FaxMail feature allows users to route incoming faxes directly to specific mailboxes, retrieve them from out of town, save them for later retrieval, or even send out a requested fax while the customer is on hold.





ENHANCED CUSTOMER SERVICE.

Many caller inquiries, such as business hours and location information, can be handled entirely by the Automated Attendant. This cost-effective feature frees employee time otherwise spent answering repetitive types of caller questions.

Key Voice's Interactive Voice Response (IVR) module further enhances customer service by allowing callers to access specific information stored in a database. You can set up IVR applications to answer any question callers might ask, such as account balances, parts inventory, service rates and dealer locations. This powerful tool puts callers in touch with precisely the information they seek, no matter when they place their call.

You can automate the task of collecting information from callers by using question boxes to prompt callers for data. Corporate Office can store verbal responses in a voice mail message and keypress answers in a text file for later processing. Conduct job interviews, survey customers or collect status reports, all without interrupting other activities.

Contact large groups of individuals quickly and conveniently using the Outbound Telemarketing module. You provide a list of phone numbers, and Corporate Office makes the calls, delivering and retrieving information you specify from called parties.



REVOLUTIONIZING THE WAY YOU COMMUNICATE.

Vast call handling flexibility lets you control exactly how, when and where each call is routed. The Corporate Office Automatic Call Distribution (ACD) feature provides smooth call handling for companies that route a large volume of incoming calls to a specific department. ACD hunts for an available extension and connects the caller with a live person quickly and efficiently.

Using the database lookup feature, Corporate Office can prompt callers for information such as Zip Codes or account numbers, then send each call to a specific extension based on the caller's entries. Day of week, time of day and call sequence routing options further enhance the system's flexibility.

Regardless of the call handling setup you choose, you can always give callers instant access to a live attendant, helping to maximize their comfort level with the system.

With tens of thousands of installations in countries around the world and in several languages, Key Voice has led millions to higher levels of efficiency, productivity and customer satisfaction. Ask your phone systems specialist for information on our complete line of products. For quality, capabilities and ease of use, no one answers the call like Key Voice.

Your Authorized Key Voice Dealer



KEY VOICE™
The Voice Of The Leader.

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