

DS2000 Voice Mail Setup

Installation

- Refer to your DS2000 Hardware Manual for instructions on setting up analog ports for Voice Mail. Each Voice Mail port requires a corresponding analog port in your telephone system. Depending on your installation requirements, your DS2000 system can use ASTU PCBs or 2-OPX Modules for analog ports.
- Refer to your Voice Mail manuals for the details on connecting Voice Mail to the DS2000 analog ports.

Telephone System Programming

1801 - Extension Circuit Type

- If you are using a 2-OPX Module (P/N 92177A only), assign circuit type 21.
- If you are using Analog Station (ASTU) PCB ports, assign circuit type 15.

0510 - Hunt Group Number

- Select an available UCD Hunting group (1-8) for Voice Mail.

0510 - Hunt Group Master Number

- Assign an unused extension number as the Voice Mail Hunt Group master number. Valid numbers are 100-899, excluding the extension and trunk number range. For example, your master number *cannot* be 308 or 401.

0201 - Voice Mail Installed

- Enter Y.

0201 - Voice Mail Master Extension Number

- Enter the master number you assigned in **0510 - Hunt Group Master Number** above.

1802 - Voice Mail Port

For each analog port connected to Voice Mail, enter Y. (These are the ports you programmed in **1801 - Extension Circuit Type** above.)

1807 - Hunt Type

For each analog port connected to Voice Mail, enter 5 (for UCD). Press VOL ▲ and VOL ▼ to verify your entry.

1807 - Hunt Master Number

For each analog port connected to Voice Mail, enter the master extension number you assigned in **0201 - Voice Mail Master Extension Number** above. Press VOL ▲ and VOL ▼ to verify your entry.

NVM-Series instructions are on the other side.

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NVM-Series Voice Mail Setup

!! IMPORTANT !!

Use the following steps only if your NVM-Series Voice Mail does not include DS2000 on the **IN - Install System** menu.

Set up the Voice Mail Database

- Select **IN - Install System**.
- Reinstall the Voice Mail for DS01/VS (24 x 72) and customize the trunk numbers to begin with 401.

Change the Voice Mail Call Pickup String

- Select **CU - Customize Database**.
- Select **SO - System Options**.
- Change the **Call Pickup String** option to **W****.

Change the Voice Mail Park and Page String

- Select **CU - Customize Database**.
- Select **MO - Mailbox Options**.
- Enter the extension's mailbox number (e.g., 300 for extension 300).
- For the mailbox selected (e.g., 300), change the **Park/Paging string** option to **FW**nnn/*10** (where nnn is the extension's number).

*For extension 300, for example, the string would be
FW300/*10**.*

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