

Debut by Comdial

Messaging That's Affordable
in Price, but Rich in Features



Empowering today's small businesses with solid automated attendant and voice messaging, Debut packs advanced features such as call queuing, call screening, message delivery, and automatic message forwarding into a self-contained, affordable system that can be set up over the telephone in just minutes. Debut by Comdial is the only voice processing system of this size and price to offer such an expansive feature set. It is available in two configurations: two ports, two hours of storage, and 25 mailboxes; or four ports, four hours of storage, and 50 mailboxes.

Feature-rich, Reliable and Affordable

These three important factors come together in one unparalleled voice messaging system from Comdial—Debut. From Automated Attendant to advanced voice mail capabilities, Comdial's Debut provides you with the means to conduct business with the professionalism your customers expect. Debut offers you advanced voice-processing technology in an economically designed, yet very feature rich-system.

COMDIAL[®]
The Rising Star[™]

Easy Setup, Administration and Training

Debut was designed with the needs of small businesses in mind. That's why it's so easy to install and use. Clear, concise menus lead system administrators through each function they want to complete, making routine modifications to the system quick and effortless. Changes can even be made right through the telephone. And training your employees is a breeze. An easy-to-follow tutorial walks new users through the steps necessary to set up their mailboxes and record their greetings. Once setup is complete, Debut voice-prompts users through the features and options, helping them learn the system's powerful capabilities.

Affordability that Fits Your Business

With Debut, your small business will run with the efficiency and professionalism of a much larger corporation. And yet, this smart system will cost you just a fraction of the price of systems designed for bigger companies. Other systems may force you to pay for excess user capacity—whether you need it or not. With Debut, you get a system that is tailored to your specific requirements. Debut manages up to 25 or 50 mailboxes, depending on the configuration you choose. Plus, with Debut, you get a feature-rich system that is unmatched in the industry for its size and price.

Rich Features for Small Business

Beyond the standard personal mailboxes, call-screening and call routing functions, Debut offers many customization features that make your system even more user-friendly.

- Custom Greetings give your employees the capability to store and change up to 10 distinct greetings, so they can address each caller with specific information, depending upon the situation.
- Mailboxes allow users to manage calls based on their work schedules, so that individual phones can be set to redirect calls or play mailbox greetings automatically during employees' off-hours. The system can even transfer messages to an employee's home after-hours or on weekends.
- Question Boxes automate the task of collecting information from callers, prompting them for specific data and then storing it for later review and processing. It's an easy way to conduct job interviews, survey customers, or collect status reports...all without interrupting other activities.
- Call Handling lets you control exactly how, when and where each call is routed, allowing you to direct calls to the person best-suited to address the caller's needs.
- Automatic Call Distribution (ACD) routes calls to a specific group of extensions to connect your customers with someone who can assist them quickly and efficiently.

- Automated Attendant serves as a backup receptionist, directing callers, queuing on-hold calls, screening calls, and delivering accurate messages when your receptionist is busy or unavailable.

Round-the-clock Reliability

Debut works for you 24 hours a day, seven days a week...so you don't have to. With the Automated Attendant feature, your callers will receive prompt, professional attention—no matter when they call. Many caller inquiries, such as business hours or location information, can be handled entirely by the Automated Attendant. This cost-effective feature frees employees from handling routine questions, allowing them to spend their time more productively.

Specifications

Ports:	2 or 4
Storage:	2 or 4 hours
Mailboxes:	25 on 2 port 50 on 4 port
Box Types:	5 Routing boxes 5 ACD boxes 5 Account boxes 5 Group boxes 5 Question boxes 1 Directory box

Connect with
the Communication Leader

Comdial provides integrated communications solutions that address the telecommunications needs of the business environment. We are committed to researching and developing leading-edge, fully integrated computer-telephony solutions and custom applications. With business needs growing increasingly sophisticated, Comdial's communications solutions help you maintain a competitive edge.

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