FROM WHERE YOU SIT, VOICE AND FAX MANAGEMENT COULDN'T BE EASIER.
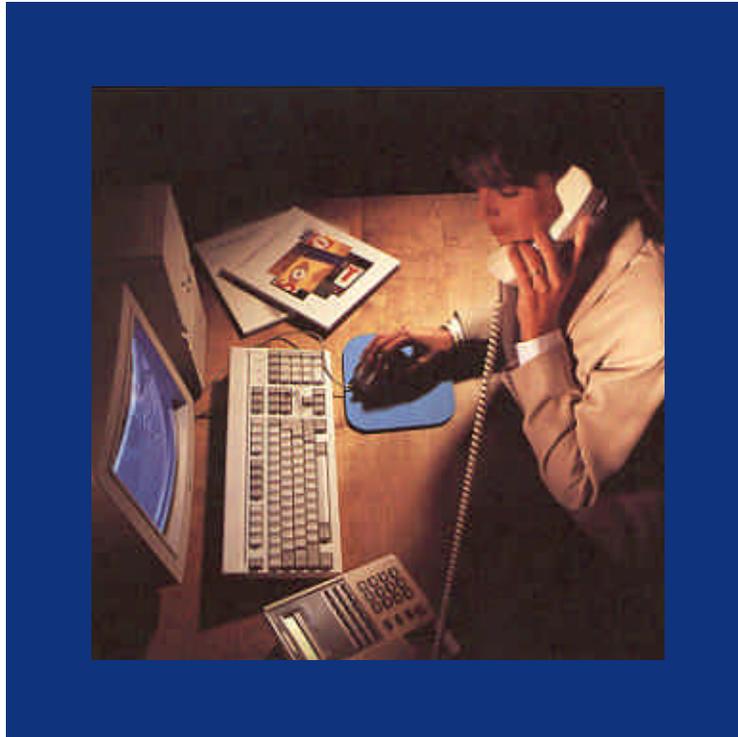## VISUAL CALL MANAGEMENT™

KEY VOICE™
The Voice Of The Leader.

VCM

VISUAL CALL MANAGEMENT FROM KEY VOICE TECHNOLOGIES.

Countless voice and fax messages, prioritized in the blink of an eye. Product information and corporate memos, distributed as you point the way. Global communications, as simple and direct as calling through an opened window.

You can see it now. With Visual Call Management from Key Voice.

Visual Call Management (VCM) takes a new step in computer-telephone integration technology by using Windows to control the desktop computer and phone.
VCM will put your company's communications system on the cutting edge of advanced voice processing.

Equipping you with familiar Microsoft® Windows™ menus and icons, VCM enables you to orchestrate diverse communications in one strategic place: your desktop PC screen. From visual call screening to point-and-click fax capabilities, VCM gives your LAN-based Key Voice call processing system new power and ease of use. And like all Key Voice products VCM is visibly superior when it comes to price.

So if you're looking for highly efficient business communications and greater productivity, join the revolution. Empower yourself with Visual Call Management from Key Voice.
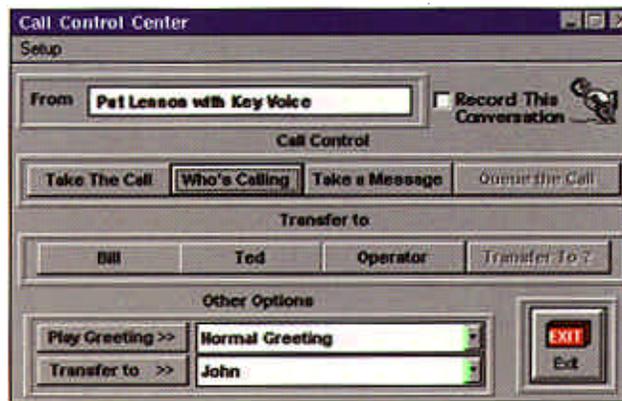
MESSAGE MANAGEMENT

VCM lets you view – and manage – your voice and fax message activity all at once. It's easy to prioritize, and even easier to respond to messages, increasing productivity and response-time. VCM gives you the power to immediately reply to a message, forward a message to a co-worker, call the sender and more.

You can easily share a message with a co-worker after you've listened to it. Tag it private, and the message will be locked so that only the person you're sending it to can access it, ever. Tag a message urgent, and your co-worker will know you need a speedy response. You can also instruct VCM to confirm receipt of a message.

CALL SCREENING

VCM can screen your calls even when you are on the phone. When there is an incoming call for your extension, VCM will pop up a screen on your PC informing you that a caller is there. You may then ask VCM to get the caller's name, and VCM will play the caller's name over your PC speaker or multimedia system.

VCM can also automatically prompt callers to enter in their telephone number (or any other number) so VCM can let you know who is calling. If your phone system supports caller ID or automatic number identification, VCM will already know the caller's phone number and will display it on the pop-up screen before you answer your phone.

Once you know who's calling, you choose whether to take the call, have voice mail take a message, transfer the call to someone else, choose one of 10 pre-recorded greetings to play for the caller, record the conversation or queue the call. You can even have VCM record the conversation, if you like. With VCM, you actively manage your communications, and you won't miss an important call.

VCM

MESSAGE DELIVERY

Versatile VCM makes it easy for you to have your calls follow your schedule. VCM can transfer your calls to another extension while you work in another part of the office. Or VCM can page you in your car or at home when you receive voice and fax messages. You can create up to four different call delivery schedules, plus day and night schedules, to accommodate your work schedule. Once schedules are set up, VCM will call or page you wherever you go.

FAX MANAGEMENT

VCM lists your received fax messages along with your voice messages. You have the flexibility to choose to print a received fax document or send it to a remote fax machine – or simply to view the fax document on-screen and save it for future reference. VCM keeps fax documents private, because they aren't printed out at the public fax machine for all to see.
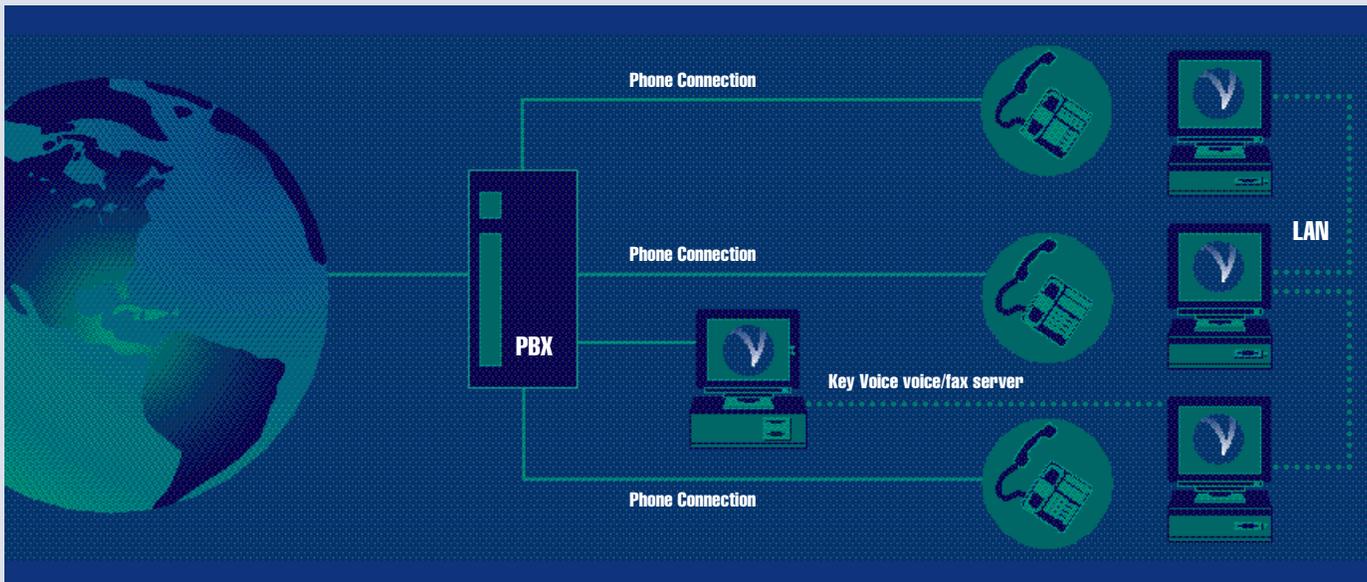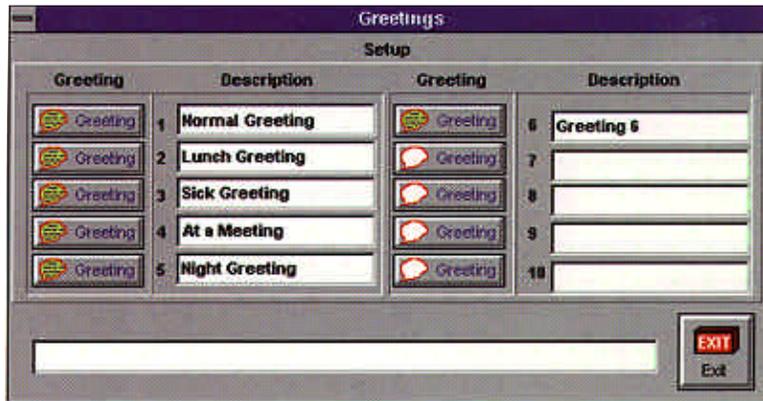
VCM links your desktop to the global telecommunications network, letting you fax a document created in any Windows application directly from your desktop to anywhere else in the world. All you need is the VCM link — no modem, no additional phone lines, and no more waiting at the printer and the fax machine.

VCM

MAILBOX GREETINGS

VCM makes it easy for you to change your mailbox greeting, too, whether you want your callers to know you are at lunch, out sick, or in a meeting. Your clients and associates will appreciate the up-to-date information.

Greetings Setup

Greeting		Description	Greeting		Description
Greeting	1	Normal Greeting	Greeting	6	Greeting 6
Greeting	2	Lunch Greeting	Greeting	7	
Greeting	3	Sick Greeting	Greeting	8	
Greeting	4	At a Meeting	Greeting	9	
Greeting	5	Night Greeting	Greeting	10	

EXIT Exit

Phone Connection

Phone Connection

PBX

Key Voice voice/fax server

LAN

Phone Connection

The Key Voice call processing system, installed on a dedicated PC, acts as the voice/fax server. It easily integrates with the local area network to give every user visual control of voice and fax messages.

The Key Voice voice/fax server links the LAN to the PBX system.

A copy of VCM on every desktop gives you visual control of voice messages and faxes. No additional desktop hardware is needed.

The LAN provides an additional channel for incoming calls. Even while you're talking on the phone, VCM will send you a pop-up screen on your PC to let you know who's calling.

VCM is an optional feature with Key Voice's Corporate Office and Small Office call processing systems.

Visual Call Management will revolutionize the way you communicate. Call your Key Voice dealer today to find out more.

Your Authorized Key Voice Dealer

KEY VOICE™
The Voice Of The Leader.

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